

Neely Coble Company



319 Fesslers Lane
 Nashville, TN 37210
 PO Box 100347
 Nashville, TN 37224
 Phone: 615-244-8900
 Fax: 615-846-7084
 Web: www.neelycoble.com



*** Customer Review ***

Date / Time: 8/4/2020 7:31:58AM
 Repair Order: 219080
 Customer: 5555
 Branch: 1
 Invoice Total: \$ 249.25

Cash
 Page 1 of 1

Bill To: ISUZU FINANCE OF AMERICA, INC
 2500 WESTCHESTER AVENUE, SUITE 312
 PURCHASE, NY 10577

Ship To: LEAF GUARD
 1120 ELM HILL PK
 NASHVILLE, TN 37210

Customer P/O: dennish Completion Date:

Unit Number: 4213 **Model Year:** 2016 **Make/Model:** ISUZU NPR
Type: Box Van **VIN:** JALE5W165G7304213 **Meter:** 134464 Miles
In-Service Date: 10/03/2016

T174

Task: 1 05-050028 DOT INSPECTION Department: 54 HD SERV

Complaint: ISUZU REQUEST COMPLETE INSPECTION
 PLEASE FOLLOW ISUZU INSPECTION SHEETS
 SUPPLY ESTIMATE FOR ANY REPAIRS NEEDED

Correction: 8/3/2020 9:33:41 AM 1203 1203 TRUCK WOULD NOT CRANK, TRIED TO JUMP OFF, WOULD NOT, CLEANED BATTERY AND STARTER CONNECTIONS, STILL WOULD NOT JUMP OFF, TOWD TRUCK IN SHOP, CHARGED BATTERIES, PERFORMED INSPECTION, TRUCK WILL NOW START AFTER CHARGING BATTERIES, MILAGE OUT 134464

Supp. Part	Description / Ref Number	U/M	Quantity	Price	Extended Price
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Totals	
Total Parts:	\$0.00
Total Core Chg:	\$0.00
Total Core Ret:	\$0.00
Total EHC:	\$0.00
Total Labor:	\$228.15
Total Miscellaneous:	\$0.00
Invoice Subtotal:	\$228.15
Total Tax:	\$21.10
Invoiced Total:	\$249.25

Payment Method
 Cash

Customer understands that all parts are sold and all repairs are provided "AS IS, WHERE IS" any warranties are those of the Part's manufacturer. Dealership hereby expressly disclaims any and all warranties, guarantees, rights and remedies, express or implied, arising by law or otherwise, including but not limited to the implied right of merchantability, implied warranty of fitness for a particular purpose or any implied warranty from course of dealing or usage of trade, not expressly set forth herein. Customer's exclusive remedy shall be for damages and Dealership's liability whether in contract, in tort, in negligence or otherwise, shall not exceed the return of the contract price paid by Customer and under no circumstances shall Dealership be liable for prospective profits or special, indirect, or consequential damages. Dealership shall be entitled to recover any and all expenses, including reasonable attorney's fees, incurred in connection with the enforcement or protection of Dealership's rights hereunder.

Authorized Signature _____ Date _____

Neely Coble Company
720 Calhoun Avenue
Nashville, Tn 37210
615-369-2872 | 615-846-7085 | terrif@neelycoble.com

Fax

TO: ISUZU FINANCE

FROM: JD WISER

FAX:

PAGES: 18

PHONE:

DATE: 8-3-20

RE: 914-251-0222

Urgent

For review

Please
comment

Please reply Please
recycle

Comments:



Isuzu Finance of America, Inc.

TRUCK INSPECTION SHEET

Dealership: <u>Neely Cable</u>
City / State: <u>Nashville TN</u>
Lease #:
Vin #: <u>JALE5W1G567304213</u>

Year: <u>2016</u>
Make / Model: <u>NRR</u>

Mileage: <u>134464</u>
Diesel / Gas: <u>Diesel</u>
Wheelbase: <u>212"</u>
Color: <u>white</u>

Start/Run ?

<input checked="" type="radio"/> Yes	<input type="radio"/> No
--------------------------------------	--------------------------

Brake %	F: <u>50</u>
	R: <u>50</u>

Fronts Lights: _____
 Rear Lights: no rear lights/harness cut
 Cab / Box Lights: OK
 Dash Lights: OK

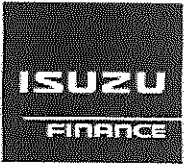
Truck Deidentified: Y / N
 A/C: Y / N



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TRUCK INSPECTION SHEET

Body Damage:	Charges
<i>Bumper scuffed</i>	



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TRUCK INSPECTION SHEET

BODY TYPE:
Year / Make: <u>NO Body</u>
S/N:
Length / Width:
Floor (wood, etc):
Body Door: (roll up, swing):
Side Door: Y / N

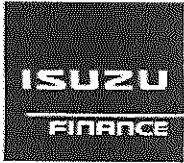
LIFE GATE:	Y / N
Make / Model:	
Capacity:	
If Reefer unit:	
Make / Model:	
Year :	Engine Hours:

Chargable Items:

Windshield: cracked

Seat Damage: no

Interior Parts Missing: Pass side lower dash panel Retainer
clips missing



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TRUCK INSPECTION SHEET

Mechanical Repair

Charges

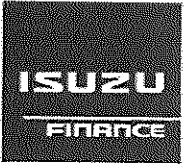
Due for DPF Service - over 4,000 hrs
R/R spring limiter pads worn out



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TRUCK INSPECTION SHEET

Misc Repair:	Charges
<p>need wiper blades glove box lid broken L/R/Tire severely cupped needs HVAC screens cleaned</p>	

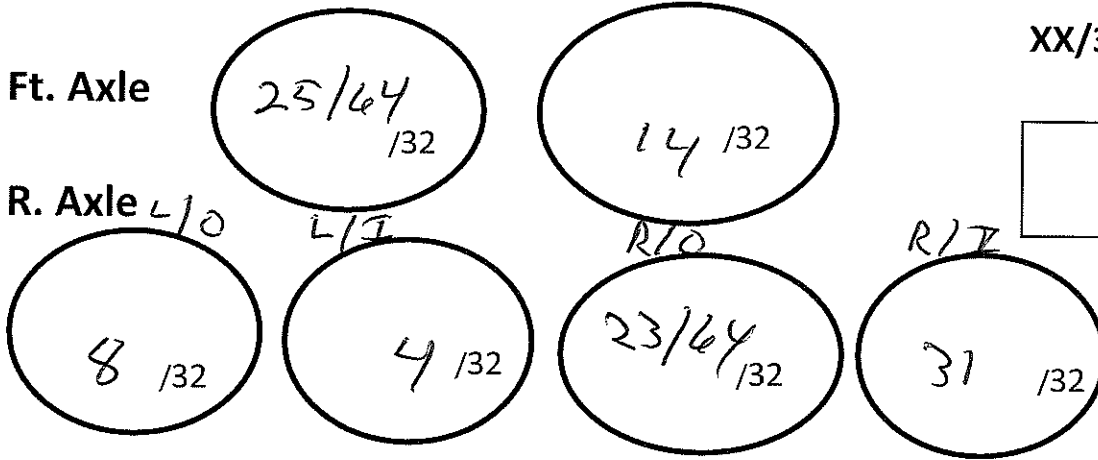


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TRUCK INSPECTION SHEET

Tire Tread
XX/32

Tire Size:

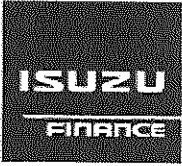


Exterior

Interior

Warning / Light Codes:

Error Codes:



TRUCK INSPECTION SHEET

Isuzu Finance
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Other:	Charges

Inspection Time	
Inspected By	1203
Accepted By (customer)	

Health Report Attached?

<input checked="" type="radio"/> Yes	<input type="radio"/> No
--------------------------------------	--------------------------

Pictures Attached?

<input type="radio"/> Yes	<input type="radio"/> No
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Please fax back to 914-251-0222. Please use additional sheets if necessary

Isuzu Vehicle HEALTH REPORT



General Information

Beginning Report Date: Vehicle Production Date
 Ending Report Date: 2020-08-03 08:32:56
 VIN: JALE5W165G7304213
 Current Mileage: 134464 Miles
 Rear Body Type: Cab and Chassis
 Freight Type: Other
 Customer Name: Isuzu Finance Of America
 Customer Email:
 Customer Address: 1120 ELM HILLK
 NASHVILLE TN
 37210
 Country: US

Fuel Economy Summary

Distance Traveled: 135,217.71 Miles
 Fuel Consumed: 13,458.11 Gallons
 Average Fuel Economy: 10.05 MPG

Engine/Emission Condition Summary



Engine Coolant Overtemperature Frequency: 0 s



Mimamori ECU does not record overspeed events

DPF Regeneration Status: Normal (86% Completed)

DPF Particulate Matter Accumulation Status: Normal

Recent History Diagnostic Trouble Codes: ECM: P02E2, P20CB, P0420, DEFCEM: P156A, P1467



Braking Condition Summary

Driver Braking Rating: 75

Braking Energy Rating per Mile: 89

Average Brake Pedal Applications per Mile: 0.89

Legend

DPF Regeneration Status

A value of 0 - 28% indicates that the vehicle is being driven in a manner that may cause auto engine shutdown to prevent engine or DPF damage.

A value of 29 - 64% indicates that the vehicle is being driven in a manner that does not regularly complete the regeneration process.

A value of 65 - 100% indicates that the vehicle is being driven in a manner that is acceptable for proper regeneration.

Driver Braking Rating

A Driver Braking Rating of 0 - 40 indicates that the driver has been braking very aggressively.

A Driver Braking Rating of 41 - 70 indicates that the driver has been braking aggressively.

A Driver Braking Rating of 71 - 100 indicates that the driver has been braking normally.

Braking Energy Rating per Mile

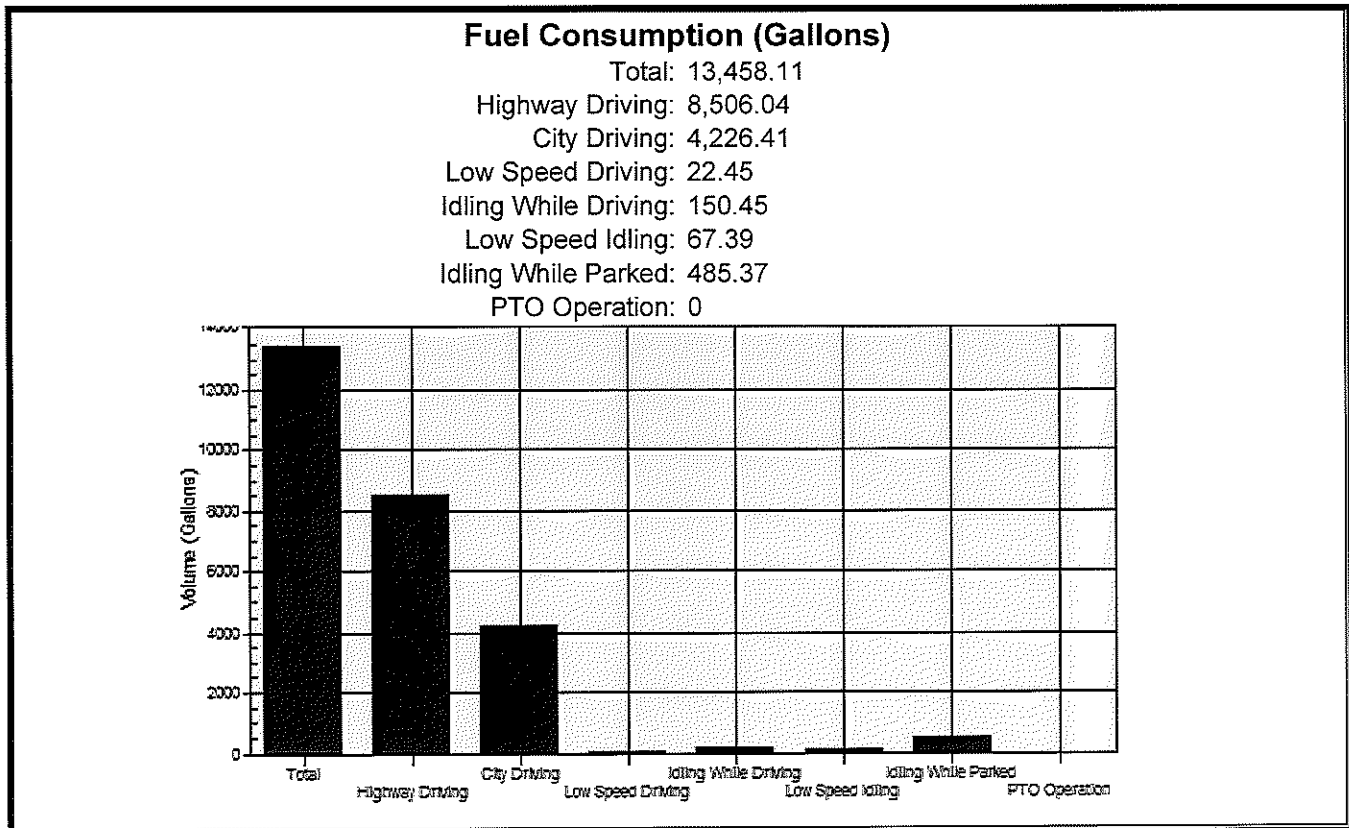
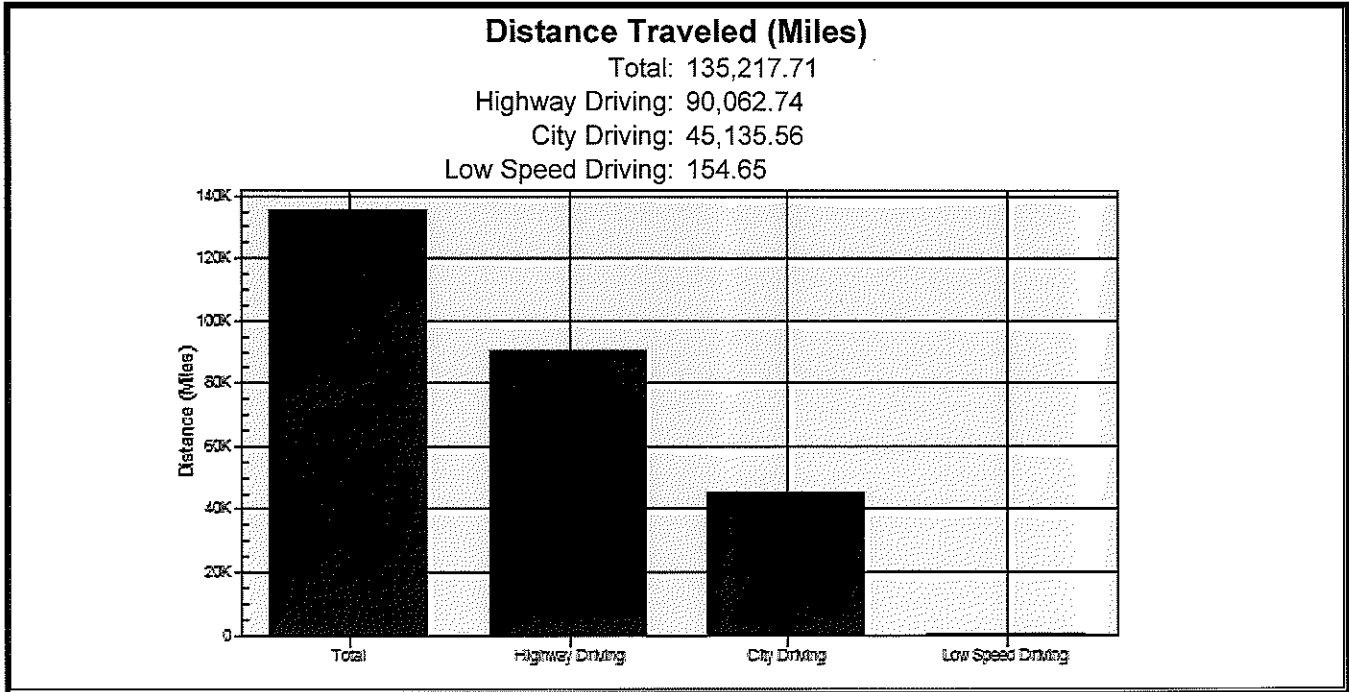
A Braking Energy Rating per Mile of 0 - 40 indicates that the brake system is absorbing vehicle stopping energy at a very high rate.

A Braking Energy Rating per Mile of 41 - 70 indicates that the brake system is absorbing vehicle stopping energy at a high rate.

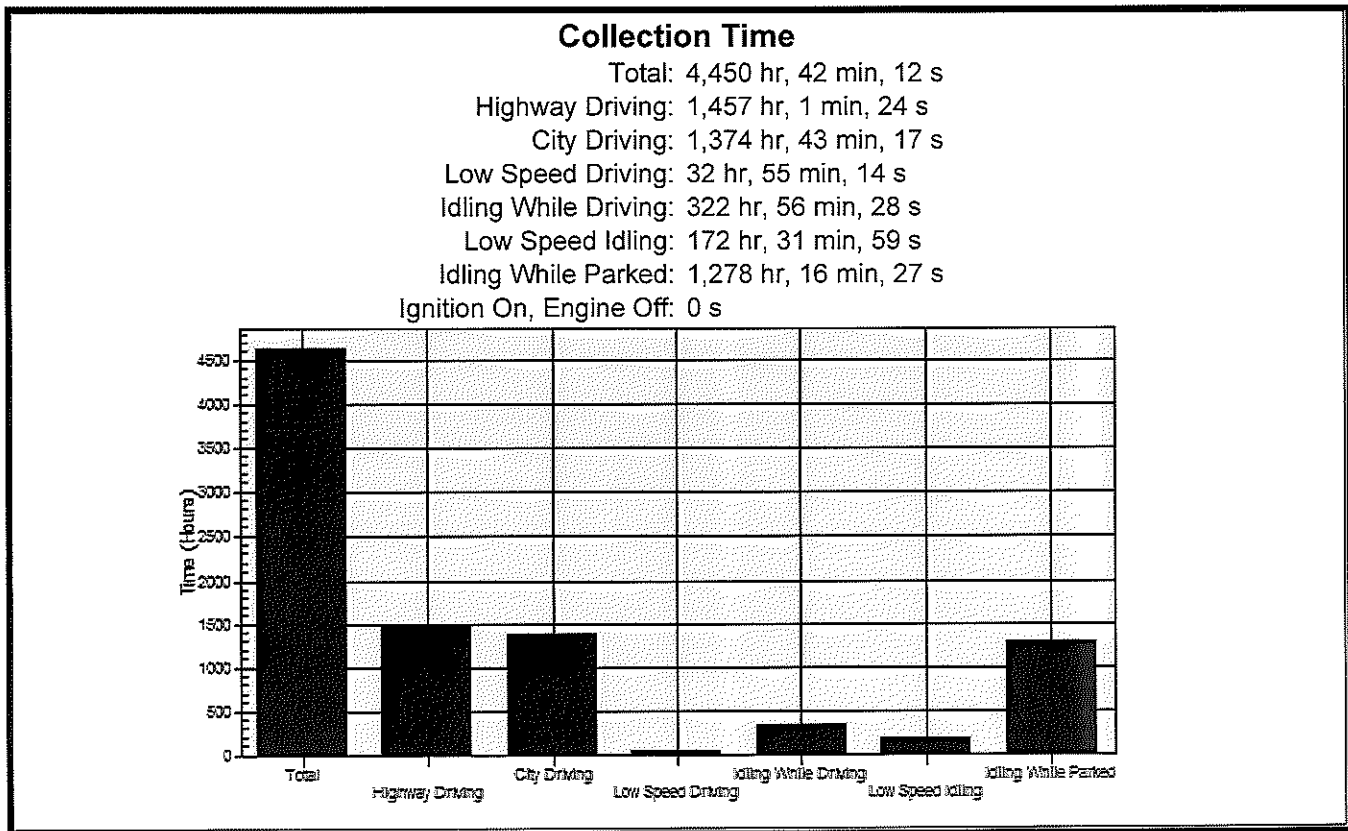
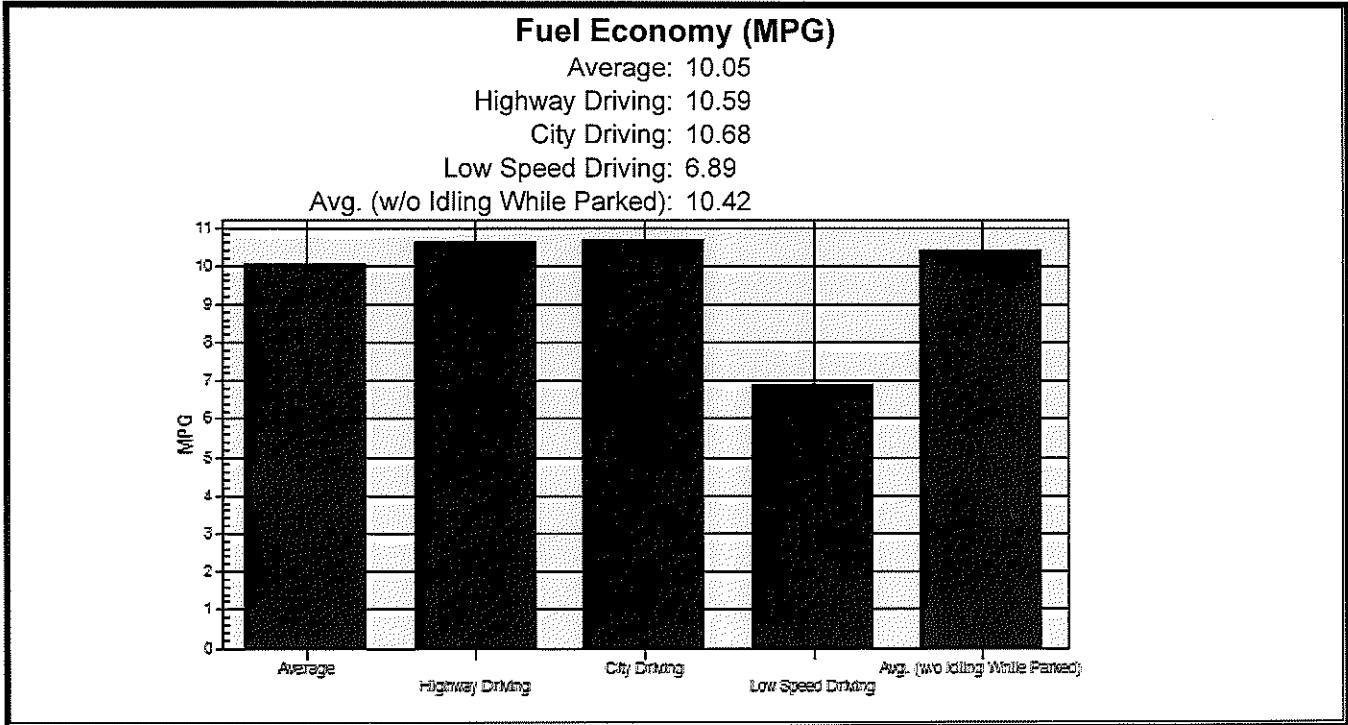
A Braking Energy Rating per Mile of 71 - 100 indicates that the brake system is absorbing vehicle stopping energy at a normal rate.

Disclaimer: Information contained within this report is for the purpose of obtaining supplemental diagnostic information used for servicing or repairing the vehicle.

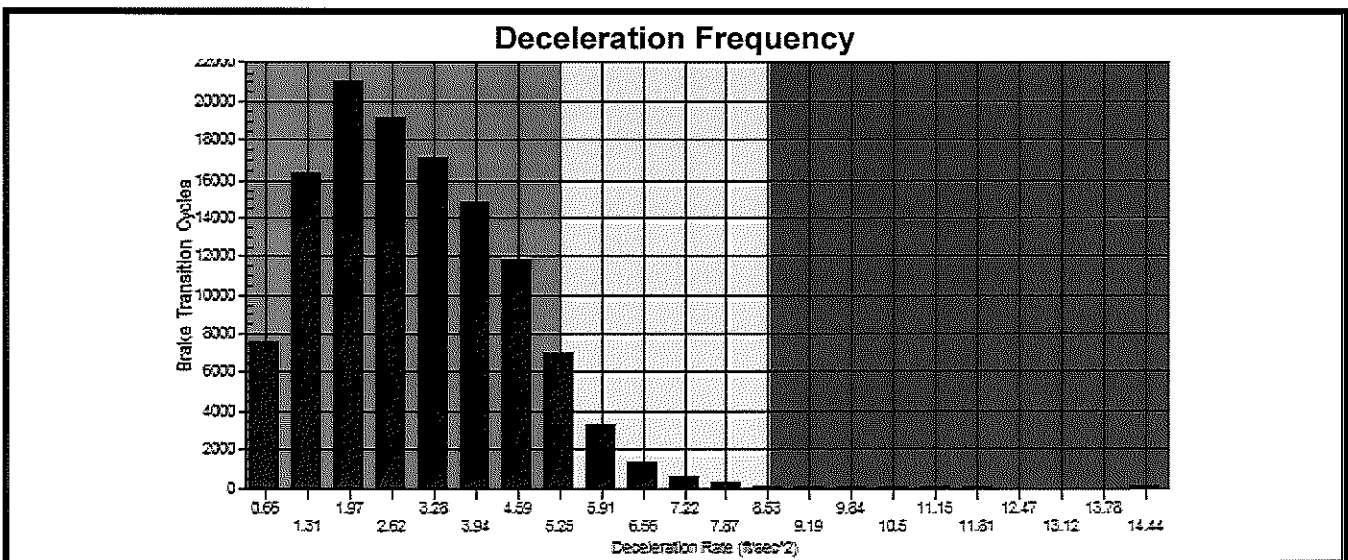
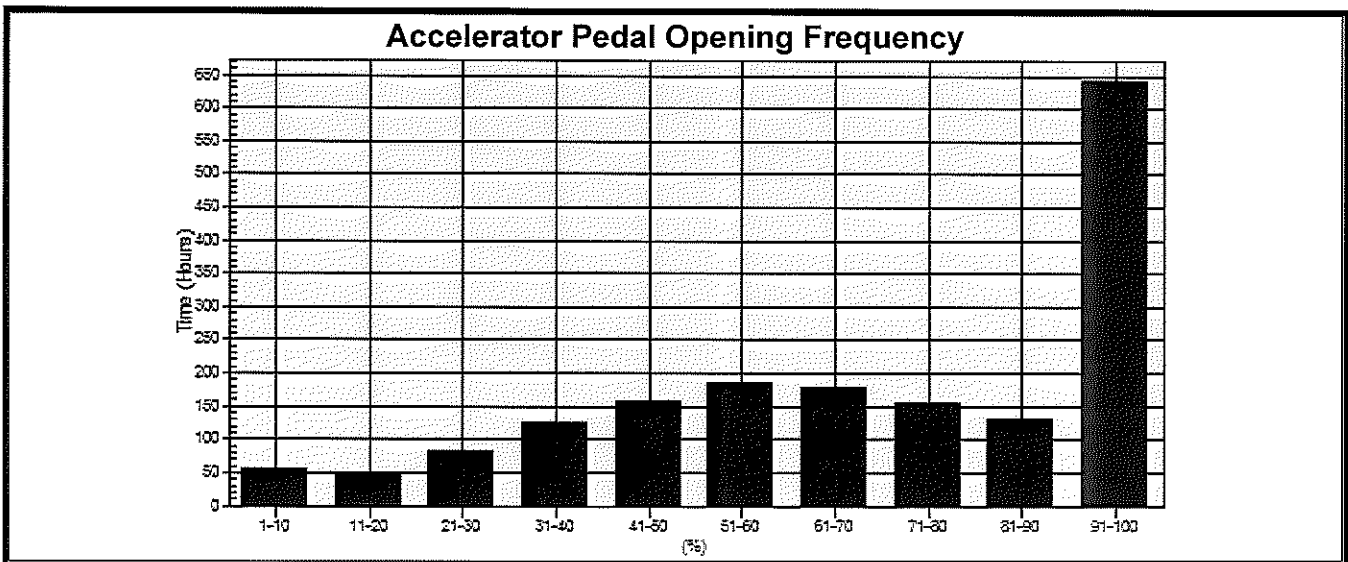
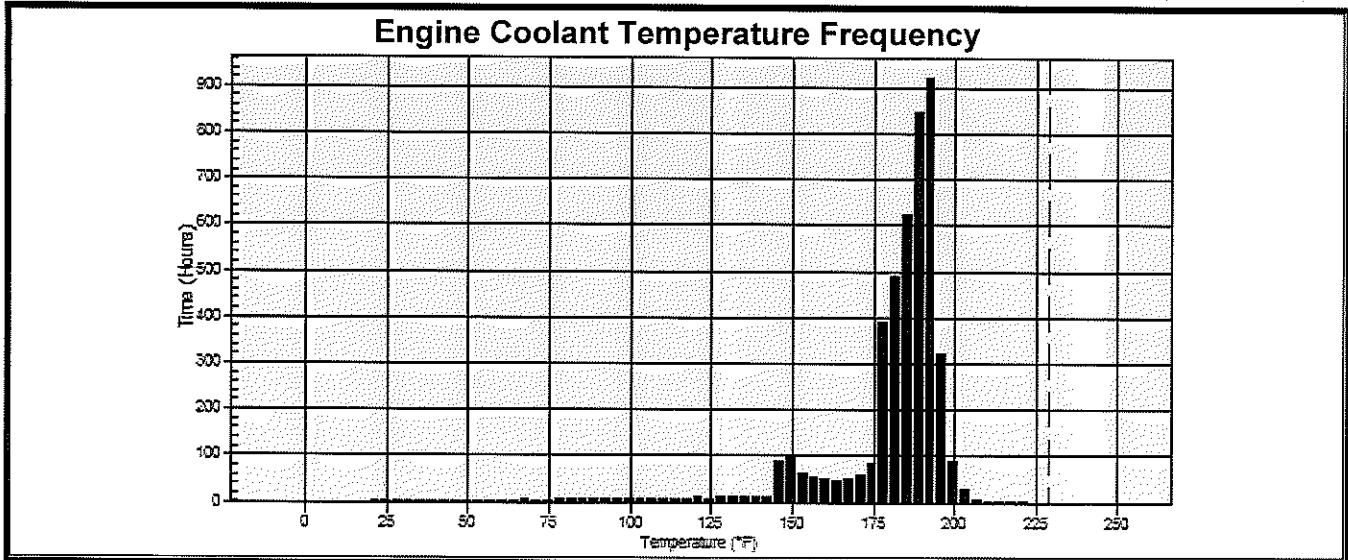
Isuzu Vehicle HEALTH REPORT



Isuzu Vehicle HEALTH REPORT



Isuzu Vehicle HEALTH REPORT



Isuzu Vehicle HEALTH REPORT

ISUZU**DPF Regeneration Count**

Total Requested: 1,041

Total Completed: 897

Engine Usage

Engine Start Cycles: 4,677

Engine Run Time: 4,450 hr, 42 min, 12 s

Engine Rotation Count: 406,345,261.58

Vehicle Speed

Vehicle Life Maximum Speed Recorded: [Customer Consent Required]

Current Distance Traveled Over 75 MPH: [Customer Consent Required]

Current Engine Run Time Over 75 MPH: [Customer Consent Required]

PTO Activation

PTO Activation Count: 0

PTO Activation Time: 0 s




DTC Totals (3)

Loading DTC Information

Retrieving DTC Information From Module...Mimamori ECU

Manual DTC Refresh

Auto DTC refresh
every 2 min.

Description	Status	This IGN
Engine DTCs (0)		
Diesel Exhaust Fluid Control Module DTCs (2)		
 P1464 Main Relay Performance	History	Passed
 P156A Diesel Exhaust Fluid (DEF) System Voltage Low	History	Passed
Transmission DTCs (0)		
ABS DTCs (1)		
 C0215 EHCUC Power Supply Low Input or High Input	History	Passed
Mimamori ECU DTCs (0)		

Full Screen

Clear All



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Isuzu DTC Analyzer (IDA)

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Individual DTC Analysis (P0420)

Criteria	Analysis
Total Driving Distance	135,218 mi
Driving Distance at Time of DTC	135,112 mi
VIN	JALE5W165G7304213
DTC	P0420 (Catalyst System Low Efficiency)
Condition for Setting the DTC	• The ECM detects that the conversion rate of the heat quantity is lower than a predetermined range.
Vehicle Control after DTC Sets	MIL: ON Reduced Engine Power Indicator Lamp: ON Fuel Injection Control Limitation: X DPF Regeneration Control Inhibition: X EGR control inhibition: X Cruise Control Inhibition: X PTO Control Inhibition: X
Estimated Cause	Perform DPF fuel injector cleaning.

Warning: The Suggested (above) is derived from a computer data base evaluation based upon the information contained in the health report downloaded data. Other factors and causes not contained in the health report may contribute to any DTCs existing within onboard ECUs. The Isuzu DTC Analyzer program should not be relied upon exclusively when diagnosing DTCs or any other vehicle issue. Utilize the Workshop Manual and Isuzu Technical Assistance as necessary to obtain accurate diagnoses.



This website provides information for Isuzu's line of 1996-to-current commercial vehicles.

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Individual Early Warning Analysis

Criteria	Analysis
Total Driving Distance	135,218 mi
Last 3 DPF Regeneration Intervals	135,112 mi
	135,112 mi
	135,111 mi
VIN	JALE5W165G7304213
Suggested Action	<p>Recent DPF regeneration intervals are getting shorter than normal condition.</p> <ol style="list-style-type: none"> 1. Check the DPF filter maintenance is properly performed. Filter cleaning must be performed every 100,000 mi Or 3,000 hours. 2. Observe DTC Information. If a fuel system DTC is Set during recent driving history, diagnose that DTC first. 3. Refer To 'DPF System Emergency Regeneration Too Frequent' chart Or 'DPF System In Regeneration Too Long' chart under the Symptoms - Engine Control In the IDSS To inspect related components.

Warning: The Suggested (above) is derived from a computer data base evaluation based upon the information contained in the health report downloaded data. Other factors and causes not contained in the health report may contribute to any DTCs existing within onboard ECUs. The Isuzu DTC Analyzer program should not be relied upon exclusively when diagnosing DTCs or any other vehicle issue. Utilize the Workshop Manual and Isuzu Technical Assistance as necessary to obtain accurate diagnoses.



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